



- Interest accrues from disbursement and is capitalized once at repayment
- Forbearance and Deferment are available upon request, allowing the member to postpone repaying the loan.
- Members can apply for eligible expenses for up to 8 months prior (previous semesters/quarters) and up to 18 months into the future

**7. What will a member need to have on-hand when completing the loan application?**

- University or College name
- Loan amount
- Permanent address
- Primary phone number
- Social Security number
- Date of birth
- Other names/aliases
- Driver's license number and state (not required)
- Enrollment start date
- End date and graduation year
- Personal reference at a different address than applicant

**8. What will a co-signer need to have on-hand when completing the loan application?**

- Permanent address
- Primary phone number
- Social Security number
- Date of birth
- Other names/aliases
- Driver's license number and state (not required)
- Personal reference at a different address than applicant
- Annual income
- Occupation

**9. Who should I contact with questions or issues regarding my Student Loans?**

For more information, contact our Member Service Team at (800) 874-5544 or contact CampusDoor directly at (877) 283-3562.

For questions regarding an *existing* CU Student HELP loan, contact American Education Services at (800) 233-0557.